



OFFICE OF THE LABOR COMMISSIONER  
Nevada State Apprenticeship Council  
5910 Form

Program Name Nevada Help Desk RAPIDS Program # 2022-NV-104257  
Address 2620 Regatta Drive Ste 102 City Las Vegas State/Zip NV Telephone 702-919-4357  
Contact Person Duana Malone Title Executive Director Email Address drmalone@nevadahelpdesk.com  
Type of Program ☐ Time-based ☒ Competency-based ☐ Hybrid EIN # 83-3755042 NAICS Code 541990

|   |   |   |  |
|---|---|---|--|
| Type of Action: (Check One)<br>A. <input type="checkbox"/> Wage Increase<br>B. <input type="checkbox"/> Revision of Standards<br>C. <input checked="" type="checkbox"/> New Occupation<br>D. <input type="checkbox"/> New Program | Type of Program: (Check One)<br>A. <input type="checkbox"/> Individual Union<br>B. <input checked="" type="checkbox"/> Individual Non-Union<br>C. <input type="checkbox"/> Group Union<br>D. <input type="checkbox"/> Group Non-Union | Journey Workers (JW)<br>A. No. of Females <u>1</u><br>B. No. of Minorities <u>2</u><br>C. No. JW <u>1</u><br>D. No. of Employers <u>1</u> | Pay Period (Check One)<br><input type="checkbox"/> Weekly<br><input checked="" type="checkbox"/> Bi-Weekly<br><input type="checkbox"/> Semi Monthly<br>Pay Increases (Months)<br>3 <input type="checkbox"/> 6 <input type="checkbox"/> 12 <input checked="" type="checkbox"/> Other <input type="checkbox"/> |
|---|---|---|--|

TRADE INFORMATION

| Occupation Name and O*NET CODE<br>(use separate form for each occupation) | Term (OJT hours) | RTI<br>(Classroom hours) | # Of Journey workers | # Of Apprentices in Training | Journey worker Hourly Rate | Days per Week |
|---|------------------|--------------------------|----------------------|------------------------------|----------------------------|---------------|
| <b>Computer User Support Specialist / Help Desk Technician 15-1232.00</b> | <b>2,000</b>     | <b>244</b>               | <b>1</b>             | <b>1</b>                     | <b>\$21.67</b>             | <b>5</b>      |

HOURLY APPRENTICE WAGES BY PERIOD (Excluding Benefits) Top Line Dollar Amounts, Bottom Line Percentages

| Occupation Name and O*NET CODE  | 1 <sup>ST</sup> | 2 <sup>ND</sup> | 3 <sup>RD</sup> | 4 <sup>TH</sup> | 5 <sup>TH</sup> | 6 <sup>TH</sup> | 7 <sup>TH</sup> | 8 <sup>TH</sup> | 9 <sup>TH</sup> | 10 <sup>TH</sup> |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|------------------|
| <b>Computer User Support Specialist / Help Desk Technician 15-1232.00</b> | <b>\$17</b>     | <b>\$19.45</b>  | <b>\$21.67</b>  | <b>\$</b>       | <b>\$</b>       | <b>\$</b>       | <b>\$</b>       | <b>\$</b>       | <b>\$</b>       | <b>\$</b>        |
|   | <b>79%</b>      | <b>89%</b>      | <b>100 %</b>    | <b>%</b>        | <b>%</b>        | <b>%</b>        | <b>%</b>        | <b>%</b>        | <b>%</b>        | <b>%</b>         |
| <b>Fringe Benefits (\$ or %)</b>  |                 |                 |                 |                 |                 |                 |                 |                 |                 |                  |

The Sponsor / Program Coordinator certifies and assures that it will utilize qualified training personnel in the delivery of the related instruction, such as subject matter experts (e.g., journeymen) who are recognized within an industry as having expertise in a specific occupation, and who also have training in teaching techniques and adult learning styles, which may occur before or after the apprenticeship instructor has started to provide the related technical instruction. Further, the Sponsor / Program Coordinator certifies the information above is true and correct.

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Sponsor / Program Coordinator

**DO NOT WRITE BELOW THIS LINE**

Received By:

\_\_\_\_\_  
State Apprenticeship Director

\_\_\_\_\_  
Date